



Getting Feedback on Your Efforts

AAM's peer reviewer evaluation process is designed to:

- provide consistent and constructive feedback to peer reviewers
- identify ways in which AAM can provide additional training or support for peer reviewers
- and ensure the strength of the MAP and Accreditation programs, benefiting the participating museums and the field at large.

Participating museums, program staff, and the Accreditation Commission (if applicable) are asked to give feedback regarding peer reviewer performance during the site visit and in the written report. Each group is asked to evaluate the peer reviewer from its own perspective. For example, the AAM staff's evaluation is based on program criteria (see page E12 for the Evaluation Rubric), and the Accreditation Commission looks at whether the report aided its decision-making process. Each of these perspectives is provided to the peer reviewer along with suggestions for improvement, if necessary.

MAP Surveyors receive feedback three months after they submit their report to AAM; it may be sooner, depending on how quickly the museum provides its evaluation information. Accreditation Visiting Committee Members receive feedback within three months of the commission meeting where the report is reviewed. Your feedback will note if an evaluation from the museum was not received.

AAM strives to ensure that the information gathered through this process is used effectively and appropriately. All evaluation information is maintained in a restricted database. See the appendices for policies on:

- Confidentiality of Evaluation Information
- Use and Distribution of Evaluation Information
- Addressing Concerns Regarding Performance
- Unprofessional Actions by an AAM Peer Reviewer

If you have any suggestions, questions, or concerns about the evaluation process, please contact the peer reviewer manager.