## **Stages of Team Development**

## Three questions asked in every team by every team member at every stage of team development

- 1. Am I in or out?
- 2. Do I have any power or control?
- 3. Can I use, develop, or be appreciated for my skills and resources?

Stage	Forming	Storming	Norming	Performing
Characteristics	<ul> <li>Exploration</li> <li>Focus on similarities &amp; differences</li> <li>First impressions are key</li> <li>Confusion/anxiety lowers productivity</li> <li>Issues of inclusion, leadership, developing trust</li> <li>Open communication key</li> </ul>	<ul> <li>Competition</li> <li>Strained relationships</li> <li>Leader is challenged</li> <li>Tension and disunity</li> <li>Differences are uncomfortable</li> <li>Autonomy vs. control</li> <li>Support vs. competition, influence, decision-making</li> </ul>	<ul> <li>Increased cohesion leads to more collaboration leads to emerging trust</li> <li>Appreciation of differences</li> <li>Issues of strengthening relationships, open communication, positive/constructive feedback</li> </ul>	<ul> <li>You have to go through the other stages to get here</li> <li>Harmony</li> <li>Productivity</li> <li>Problem-solving</li> <li>Shared and participative leadership</li> <li>Full development of potential</li> </ul>
Self	<ul><li>Will I be accepted?</li><li>Who's here?</li><li>What role can I play?</li><li>Feel uncertain, anxious</li></ul>	<ul> <li>Will I be respected?</li> <li>What can I contribute?</li> <li>Do I agree or disagree?</li> <li>Credentials game</li> <li>What do I like, dislike, accept?</li> </ul>	<ul> <li>How can I help the group?</li> <li>Here's how I do it on my job</li> <li>I want to help</li> <li>Self-disclosure, accept role</li> </ul>	<ul> <li>How can we do our best?</li> <li>Free to share ideas, opinions, feelings</li> <li>Unselfish enthusiasm for team members and the task</li> </ul>
Team	<ul> <li>Politeness</li> <li>Small talk</li> <li>Generalities</li> <li>Limited disclosure</li> <li>Relationships begin to form</li> </ul>	<ul> <li>Power bid</li> <li>Who will lead?</li> <li>With whom can I align myself?</li> <li>Compete with others based on personal agendas</li> <li>Flight or fight</li> <li>Relationships fluctuate</li> </ul>	<ul> <li>Cooperation</li> <li>Signs of cohesion, team feelings</li> <li>Recognize other's ideas</li> <li>Listen more carefully</li> <li>More trust, self-disclosure</li> </ul>	<ul> <li>Praise and enthusiasm</li> <li>Straight talk</li> <li>Having fun</li> <li>Paraphrasing, perception checking</li> <li>High teamwork</li> </ul>
Leadership Style	Authoritative	Coaching & Facilitative	Facilitative & Democratic	Democratic (Delegating)
Developmental Tasks	<ul><li>Orientation</li><li>Why are we here?</li><li>What's our task?</li><li>Identify strengths of team in relationship to task</li></ul>	<ul> <li>Organizing</li> <li>What's the real problem?</li> <li>Resist group formation</li> <li>Resist task demands</li> <li>How will we proceed?</li> <li>Who will do what?</li> </ul>	<ul> <li>Data flow</li> <li>Open exchange of ideas and information</li> <li>Problem definition</li> <li>Urgency to identify and evaluate solutions</li> </ul>	<ul> <li>Creative problem solving</li> <li>Decision making</li> <li>Intensity about task completion</li> <li>Relationship and results oriented</li> <li>Shared responsibility for group process</li> </ul>

